



3 STEPS TO GET READY

getready.qld.gov.au

When it comes to extreme weather events in Queensland, it's not a matter of 'if' but 'when'.

You can't control the weather or when the next disaster will hit Queensland, but you can be aware and prepared. Get Ready Queensland helps you to take the steps to protect what's most important to you.

It's easy to Get Ready in 3 simple steps.



STEP 1:
Make a plan



STEP 2:
Pack supplies



STEP 3:
Make sure
you're covered

STEP 1: Make a plan

The first step in being prepared is to have a Get Ready plan.

Complete the following emergency and evacuation plan so that everyone in your household knows exactly what to do if the worst happens. If you would like to complete a household emergency and evacuation plan online which you can adapt to your families circumstances, go to www.getready.qld.gov.au. Make sure you're covered for natural disasters (see Step 3).

Family/household member contact details

Name: _____	Name: _____
Mobile: _____	Mobile: _____
Email: _____	Email: _____
Name: _____	Name: _____
Mobile: _____	Mobile: _____
Email: _____	Email: _____

Pets

Name: _____	Name: _____
Type: _____	Type: _____
Breed: _____	Breed: _____
Vet name: _____	Vet name: _____
Vet number: _____	Vet number: _____
Vet email: _____	Vet email: _____
Medications/dosage: _____	Medications/dosage: _____

Vehicle/s make and registration

Vehicle make: _____	Vehicle make: _____
Registration: _____	Registration: _____

Emergency contacts (local)

Name: _____
Phone: _____
Email: _____

Emergency contacts (out of town)

Name: _____
Phone: _____
Email: _____

Neighbours contact details

Name: _____	Name: _____
Address: _____	Address: _____
Phone: _____	Phone: _____

Local council contact details

Name: _____	Phone: _____
Email: _____	

Kids' school/s, daycare and/or kindy contact details

Family/household members who go here:

Teacher/educator's name:

School/facility phone number:

School/facility email:

Family/household members who go here:

Teacher/educator's name:

School/facility phone number:

School/facility email:

Family/household members who go here:

Teacher/educator's name:

School/facility phone number:

School/facility email:

Workplace/s contact details

Family/household members who work here:

Manager/colleague's name:

Manager/colleague's mobile:

Manager/colleague's email:

Workplace phone:

Family/household members who work here:

Manager/colleague's name:

Manager/colleague's mobile:

Manager/colleague's email:

Workplace phone:

Utility companies contact details

Type:

Provider:

Phone:

Email:

Type:

Provider:

Phone:

Email:

Type:

Provider:

Phone:

Email:

Type:

Provider:

Phone:

Email:

Doctor/s contact details

Name:

Email:

Phone:

Household members who require special assistance

Household member's name:

Assistance required:

Aids required (if applicable):

Household member's name:

Assistance required:

Aids required (if applicable):

Insurance company

Type:

Name:

Phone:

Email:

Website:

Household safe meeting point

Address:

Description:

Electricity supply at home

Location:

How to turn off:

Gas supply at home

Location:

How to turn off:

Water supply at home

Location:

How to turn off:

Emergency and evacuation kit location

Location:

Our checklist if we need to evacuate the house

- Has official advice been given to evacuate?
- Do we know where we are evacuating to?
- Do we know the preferred route for evacuation?
- Does our vehicle have enough fuel to get to the evacuation point? Is it full?
- Have we turned off power, gas and water mains at the house?
- Are our pets safe and secure?
- Have we secured and locked the house?
- Have we got our grab and go evacuation kit?
- Final kit check: have we packed all essential medications for all household members?
- Final kit check: have we packed or are able to access in the cloud all important documentation?
- Final kit check: have we packed enough emergency water supplies for all household members?
- Have we checked on our neighbours?

EVACUATION KIT

There may be times during an emergency where it becomes unsafe for your household to stay at home and you need to evacuate. In addition to your emergency kit you need to pack an evacuation kit – one for each member of the household. The evacuation kit is designed to contain only essential items for each household member that they can easily and quickly ‘grab and go’.



- ① Your evacuation kit should contain up to date copies of important documents.. For example documents could include drivers licence, insurance policies (home, content, vehicles, life) passports, legal documents (property deed, wills etc.) birth and marriage certificates.
- ② Pack some books and games that do not require electricity to help entertain the kids whilst evacuated.
- ③ Place a reminder on your evacuation checklist to grab valuables, photos (prints, CDs, USB data stick) and small mementos – make a list of the specifics of what to grab as it may be hard to think clearly at the time of evacuation.

STEP 3: Make sure you're covered

Step 3 to Get Ready, wherever you live in Queensland, is to make sure your home and contents insurance cover is enough to cover the cost of rebuilding your home and or replacing your contents or possessions.

Check your policy, contact your insurer and start asking questions.

Don't assume you are covered and don't assume you'll never be affected or hit by a natural disaster.

Both renters and homeowners should check their policies and if in any doubt contact their insurer to find out what coverage they have in regards to natural disasters.

For more insurance guidance and tips go to www.getready.qld.gov.au/resources



What disasters does the policy cover?



How do they define each disaster?



How much will the policy cover?



Does the policy provide enough insurance to cover the cost of rebuilding your house and any extra costs you might incur?



Is your insurance adequate to cover the replacement of your possessions?



Are your possessions covered for damage caused by potential local hazards such as storm, cyclone, flood and bushfire?



In what circumstances will the insurer reject the claim?



Are you covered for the cost of temporary accommodation if your home is uninhabitable?



Does pre-existing damage caused by a previous natural disaster or lack of home maintenance impact eligibility of insurance claim projects?