



3 STEPS TO GET READY

getready.qld.gov.au

When it comes to extreme weather events in Queensland, it's not a matter of 'if' but 'when'.

You can't control the weather or when the next disaster will hit Queensland, but you can be aware and prepared. Get Ready Queensland helps you to take the steps to protect what's most important to you.

It's easy to Get Ready in 3 simple steps.



STEP 1:
Make a plan



STEP 2:
Pack supplies



STEP 3:
Make sure
you're covered

STEP 1:

Make a plan

The first step in being prepared is to have a Get Ready plan.

Complete the following emergency and evacuation plan so that everyone in your household knows exactly what to do if the worst happens. If you would like to complete a household emergency and evacuation plan online which you can adapt to your families circumstances, go to **www.getready.qld.gov.au**. Make sure you're covered for natural disasters (see Step 3).

Family/household member contact details

| | |
|---------------|---------------|
| Name: _____ | Name: _____ |
| Mobile: _____ | Mobile: _____ |
| Email: _____ | Email: _____ |
| | |
| Name: _____ | Name: _____ |
| Mobile: _____ | Mobile: _____ |
| Email: _____ | Email: _____ |

Pets

| | |
|---------------------------|---------------------------|
| Name: _____ | Name: _____ |
| Type: _____ | Type: _____ |
| Breed: _____ | Breed: _____ |
| Vet name: _____ | Vet name: _____ |
| Vet number: _____ | Vet number: _____ |
| Vet email: _____ | Vet email: _____ |
| Medications/dosage: _____ | Medications/dosage: _____ |

Vehicle/s make and registration

| | |
|---------------------|---------------------|
| Vehicle make: _____ | Vehicle make: _____ |
| Registration: _____ | Registration: _____ |

Emergency contacts (local)

| |
|--------------|
| Name: _____ |
| Phone: _____ |
| Email: _____ |

Emergency contacts (out of town)

| |
|--------------|
| Name: _____ |
| Phone: _____ |
| Email: _____ |

Neighbours contact details

| | |
|----------------|----------------|
| Name: _____ | Name: _____ |
| Address: _____ | Address: _____ |
| Phone: _____ | Phone: _____ |

Local council contact details

| | |
|--------------|--------------|
| Name: _____ | Phone: _____ |
| Email: _____ | _____ |

Kids' school/s, daycare and/or kindy contact details

Family/household members who go here:

Teacher/educator's name:

School/facility phone number:

School/facility email:

Family/household members who go here:

Teacher/educator's name:

School/facility phone number:

School/facility email:

Family/household members who go here:

Teacher/educator's name:

School/facility phone number:

School/facility email:

Workplace/s contact details

Family/household members who work here:

Manager/colleague's name:

Manager/colleague's mobile:

Manager/colleague's email:

Workplace phone:

Family/household members who work here:

Manager/colleague's name:

Manager/colleague's mobile:

Manager/colleague's email:

Workplace phone:

Utility companies contact details

Type:

Provider:

Phone:

Email:

Type:

Provider:

Phone:

Email:

Type:

Provider:

Phone:

Email:

Type:

Provider:

Phone:

Email:

Doctor/s contact details

Name:

Email:

Phone:

Household members who require special assistance

Household member's name:

Assistance required:

Aids required (if applicable):

Household member's name:

Assistance required:

Aids required (if applicable):

Insurance company

Type:

Name:

Phone:

Email:

Website:

Household safe meeting point

Address:

Description:

Electricity supply at home

Location:

How to turn off:

Gas supply at home

Location:

How to turn off:

Water supply at home

Location:

How to turn off:

Emergency and evacuation kit location

Location:

Our checklist if we need to evacuate the house

- | | |
|--|--|
| <input type="checkbox"/> Has official advice been given to evacuate? | <input type="checkbox"/> Have we got our grab and go evacuation kit? |
| <input type="checkbox"/> Do we know where we are evacuating to? | <input type="checkbox"/> Final kit check: have we packed all essential medications for all household members? |
| <input type="checkbox"/> Do we know the preferred route for evacuation? | <input type="checkbox"/> Final kit check: have we packed or are able to access in the cloud all important documentation? |
| <input type="checkbox"/> Does our vehicle have enough fuel to get to the evacuation point? Is it full? | <input type="checkbox"/> Final kit check: have we packed enough emergency water supplies for all household members? |
| <input type="checkbox"/> Have we turned off power, gas and water mains at the house? | <input type="checkbox"/> Have we checked on our neighbours? |
| <input type="checkbox"/> Are our pets safe and secure? | |
| <input type="checkbox"/> Have we secured and locked the house? | |

STEP 2: Pack supplies

If, as a result of a natural disaster, you are unable to leave your home for an extended period, your emergency kit will equip your household for up to three days of isolation.

Your kit should be kept in a sturdy waterproof storage container and stored in a safe place in your home. Make sure it is easy for all members of the household to access (except young children – make it childproof if necessary). Make a note of the emergency kit's location on your **Household Emergency and Evacuation Plan**.

ESSENTIAL EMERGENCY KIT



- 1 Pack 10 litres of drinking water per person at a minimum.
- 2 A properly equipped first aid kit can save lives. Make sure you include a first aid manual and include a week's supply of prescription and over the counter medication.
- 3 Your emergency kit should contain up to date copies of important documents.. For example documents could include drivers licence, insurance policies (home, content, vehicles, life) passports, legal documents (property deed, wills etc.) birth and marriage certificates.
- 4 Scan and save important documents, contact, emails and photos to a USB and keep it in your emergency kit.
- 5 A battery powered radio is one of the most reliable items in a disaster especially during power and internet loss.
- 6 A pair of sturdy work gloves will help prevent injury and infection when needing to handling rubbish and debris.

COMPREHENSIVE EMERGENCY KIT

For those that would like to take further steps to cover a wider range of scenarios for a longer period, you can add additional supplies to your kit to ensure you are extensively covered.



- 1 Your pets have their own special needs that you should prepare and plan for as a responsible pet parent. For more detail check out the **Protect what's most important** to you booklet.
- 2 Whistle – use for attracting attention if you need assistance.
- 3 A utility knife should do the job for most cutting tasks you come across during and after a disaster.
- 4 A tarpaulin and ropes can be used to cover any damaged areas of your home that may have been damaged occurred during severe weather, such as including loss of roof tiles or and broken windows. These sShould only be affixed once the weather system has passed and it is safe to do so.
- 5 Wrench or pliers to turn off all utilities.
- 6 Garbage bags will be useful Use to clean up your backyard.

EVACUATION KIT

There may be times during an emergency where it becomes unsafe for your household to stay at home and you need to evacuate. In addition to your emergency kit you need to pack an evacuation kit – one for each member of the household. The evacuation kit is designed to contain only essential items for each household member that they can easily and quickly ‘grab and go’.



- 1 Your evacuation kit should contain up to date copies of important documents.. For example documents could include drivers licence, insurance policies (home, content, vehicles, life) passports, legal documents (property deed, wills etc.) birth and marriage certificates.
- 2 Pack some books and games that do not require electricity to help entertain the kids whilst evacuated.
- 3 Place a reminder on your evacuation checklist to grab valuables, photos (prints, CDs, USB data stick) and small mementos – make a list of the specifics of what to grab as it may be hard to think clearly at the time of evacuation.

STEP 3: Make sure you're covered

Step 3 to Get Ready, wherever you live in Queensland, is to make sure your home and contents insurance cover is enough to cover the cost of rebuilding your home and or replacing your contents or possessions.

Check your policy, contact your insurer and start asking questions.

Don't assume you are covered and don't assume you'll never be affected or hit by a natural disaster.

Both renters and homeowners should check their policies and if in any doubt contact their insurer to find out what coverage they have in regards to natural disasters.

For more insurance guidance and tips go to www.getready.qld.gov.au/resources



What disasters does the policy cover?



How do they define each disaster?



How much will the policy cover?



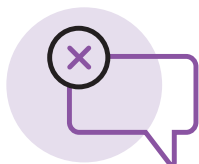
Does the policy provide enough insurance to cover the cost of rebuilding your house and any extra costs you might incur?



Is your insurance adequate to cover the replacement of your possessions?



Are your possessions covered for damage caused by potential local hazards such as storm, cyclone, flood and bushfire?



In what circumstances will the insurer reject the claim?



Are you covered for the cost of temporary accommodation if your home is uninhabitable?



Does pre-existing damage caused by a previous natural disaster or lack of home maintenance impact eligibility of insurance claim projects?